

Horse and Jockey License Review, New Street, Ross-on-Wye

Further submission made in support of the Application made by Mrs Janna Roberts to review the license of the Horse and Jockey pub 9&10 New Street Ross on Wye, Herefordshire. HR9 7DA

By

Mr Neil Mainey 7 New Street, Ross on Wye, Herefordshire. HR9 7DA

Dear Sirs,

I am unfortunate to live in extremely close proximity, less than 5 meters door to door, to the Horse & Jockey pub in New Street, Ross on Wye. The behavior of the customers and staff has got to the point where I decided that keeping a diary of events was the only way to really explain how antisocial the behavior of some customers and staff has become.

I appreciate that people are at liberty to smoke and I do not personally have a problem with this, however since the introduction of the smoking ban in Britain groups of people have been congregating outside the front of the Horse & Jockey taking their drinks with them to enjoy a cigarette, despite there being a shelter at the back. This is causing an ongoing nuisance of cigarette smoke entering our house via vents and windows if open and forcing us to listen to vulgar language into the early hours of the morning. This disturbs our peace and causes an ongoing annoyance. We were informed that customers would no longer be able to congregate outside to smoke but the staff do very little, if anything, to enforce this. The majority of the time the smoking and drinking outside the front of the pub goes unchecked.

Drinking in the smoking shelter to the rear on occasion goes on into the early hours of the morning, the security light facing the rear of our house causes us a disturbance. During premium sport events such as the FA cup the noise and foul language from the smoking shelter renders our garden unusable. I would like this matter to be addressed in the review if possible. I don't believe that my neighbours' children in gardens adjoining should be subjected to this. I feel strangely lucky that England did not qualify for Euro 2008 such is my concern over the noise level and antisocial behavior displayed by some customers of the pub during similar events.

More recently however things have taken a severe turn for the worse when the general bullying that my neighbour Mrs Roberts has to suffer boiled over into a group attack aimed at her by a gang of yobs who had been drinking all evening watching football. During the attack on Wednesday 21 May 08, Janna's windows were banged on, she was yelled, sworn at and a glass was thrown which smashed on the pavement outside her house. The police were called and attended the scene. PC Thomas from Ross police station advised Janna to install CCTV as a means of security, went into the pub to caution the licensee and advised us that he would be reporting the matter to the licensing officer at Herefordshire & Worcester Police.

The effects of this attack were severe on Janna and have caused her deep trauma.

I am extremely disturbed by such cowardly acts of aggression against a senior member of our community who lives on her own. Janna has no means of defending herself

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against an angry rabble of drunken hooligans who have been incited by the licensee, partner and staff into nothing short of acts of hatred.

At no point do I feel that Janna has been given the respect she deserves, on the contrary she is treated like an inconvenience and with contempt. Some customers of the Horse and Jockey treat her likewise and even have been known to take matters into their own hands and carry out acts of revenge.

The vocalised belief expressed by the staff and some customers of the Horse & Jockey is that Janna is somehow to blame herself for the torment she has to suffer because she chose to buy a house next door to a pub. I have never witnessed Janna carrying out any act on the pub, licensee or customers which could be considered aggressive. The aggression is all one sided and comes as a reaction from Janna trying to sort out the problem of noise and antisocial behavior.

Bullying a pensioner who is 70 in October and who lives on her own is cowardly and I would like to see it end. Below I have diarised some, but not all of the events observed backed up with CCTV video since 28 May 2008.

I believe my diary and associated video to be an accurate depiction of the Horse & Jockey. Even though the camera has only been installed for 11 days it has clearly captured many instances of antisocial behaviour such as shouting, swearing, unchecked smoking and urinating in the street outside. This is just a snapshot of what we, Mr DelPinto, Mrs Roberts and other neighbours have to put with long term.

Diary of events 27 April 08 to 8 June 08

Date	Time	Noted
Sun 27 April 08	From 18:00 onwards	Customers and staff smoking outside front door; odour from smoke and noise ongoing until closing time
Wed 30 April 08	Approx 19:30 onwards	Football clearly audible from television in smoking shelter at back beer garden including shouting and antisocial language
Sat 3 May 08	20:00 onwards	Groups sporadically gathering outside front of pub on street, smoking and making noise; music from within pub notably audible when front door used by customers.
	23:30	Music still clearly audible along with customers smoking and talking at the front
	00:40	Group of three customers (2 females/ 1 male) waiting for taxi outside front of pub, singing extremely loudly and smoking; when asked to stop by myself, they became aggressive, shouting and swearing and acting in an extremely anti-social manner - eg "Let her fucking sing" followed by "Why don't you fuck off you wanker" - coupled by intimidating behaviour and gestures from the male.

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Sat 10 May 08	20:00	Groups sporadically gathering outside front of pub on street, smoking and making noise.
Sun 11 May 08	16:00 onwards	Extreme noise from football match audible from back beer garden smoking shelter ie television volume, shouting “fucking wanker” and “fucking cunt” in response to the football along with cheering and young customers singing “championi” at unacceptable noise levels.
Tue 20 May 08	19:30	Stu standing in H&J porch at front of pub smoking and talking to customers.
Wed 21 May 08	19:30 onwards	Extremely loud noise emanating from within pub and beer garden smoking shelter at rear of pub due to football Gangs of customers almost constantly gathering to smoke and drink outside front of pub watching football through the front window
	21:00	Loud shouting and swearing coming from smoking shelter in beer garden
	22:00	Large gang of customers smoking outside which Jan tried to disperse – however to greater extent, customers ignored her. Customers running over the road and urinating in New Street car park and to rear of houses backing onto the car park, followed by extremely loud singing and banging on interior pub tables clearly audible from inside our house. At the same time some youths were shouting “Fucking ‘have it” in the street at the top of their voices.
	22:50	Very noisy gang of young customers exiting pub shouting and swearing at top of voices banging on windows of number 8 New Street whilst shouting ‘Fuck off’ extremely aggressively – and ‘You are ruining this pub’ – before smashing a glass on pavement outside the front door of number 8, in an intimidating and anti-social manner. PC Thomas from Ross Police Station attended and advised that the licensing section of Hereford and Worcester Police would be informed and that he would caution the H&J about their customers’ behavior.
Wed 28 May 08 (Camera installed)	18:20	Person smoking outside observed by Stuart who makes no attempt to stop it.
	23:45	Group of 3 leaving one says “ssshhhh!” pointing to Janna’s house, man on crutch responds and says loudly “Ah fuck

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		her the stupid old cunt!" referring to Janna.
	00.03	Man with Crutch arrives back and rings Janna's doorbell whilst walking past with his dog. Janna informed me the following day that this disturbed her sleep and was menacing
	00.30	Group including licensee arrives back to Horse and Jockey in taxi. They are locked out and have to shout through the letter box to be let in. They all join in la loud group "SSSHHHH" and then one shouts up in the direction of Janna's upstairs window "be quiet, you don't want to disturb Janna".
Fri 30 May 08	00:08	6 customers smoking outside, along with Stuart, talking loudly enough to disturb me.
Sat 31 May 08	21:15	Cellar opened and abandoned in dark creating a danger to the passing public for a while
	00:10	Person smoking in doorway and flicking butt outside Janna's house before going back in.
	02:30	People arriving, knocking on door and shouting through letter box and up at house to be let in. They get in at 02:47
Mon 2 Jun 08	22:37	Man leaving so drunk he could hardly stand
	22:49	Person smoking in doorway of Horse & Jockey then loud shouting "rraaaaahh!" followed by loud swearing. Group then leaves to get into a taxi discarding cigarette butt in the street and saying "there are no ashtrays outside because of these fuckers".
Wed 4 Jun 08	01:40	People still drinking in smoking shelter
Fri 6 Jun 08	00:10	Group of teenagers, one known by me personally to be 16years old, leaves Horse & Jockey with drinks in hand
	02:30	People still drinking and talking loudly in smoking shelter
Sat 7 Jun 08		I was informed by 16 year old known to me personally that underage youths including herself now regularly drink in the Horse & Jockey and that they are not asked by the bar staff for ID
	21:19	2 people standing outside Horse & Jockey smoking, drinking and swearing outside the word "cuntish" was heard being spoken loudly to describe someone.
	21:22	2 More males smoking and drinking outside discarding cigarette butts in on pavement

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	21:25	2 More come out of pub to smoke
	21:49	4 Persons smoking outside and talking loudly
	22:18	4 Persons come outside doorway to smoke. One youth goes off to urinate into a pint glass in the street, witnessed by my neighbour, before coming back to show off how much he had managed to produce to his friends saying "look lads – lemonade" "I thought ooh I thought it might fucking tip over if I carry on" and "there's nearly a pint there". This glass is put on the ground outside the pub and left. Another male with them then appears to be leaving to urinate in the street also.
	22:29	Groups of people now standing outside doorway smoking constantly
	23:09	Group of young people arrive at pub shouting in street
	23:44	Another group of young people arrive at pub with drinks in hand shouting
	23:47	Person comes outside pub to talk on mobile phone and is asked to move away from front
	23:54	2 More young people arrive at the pub shouting loudly "Stupid Cunt!"
	23:57	Group of 6 from inside pub congregate to smoke outside, spitting and swearing loudly "stupid twat". They talk and one sings "let's go fucking mental". They are told by the barman to be quiet, but not to stop smoking
	00:01	The group are allowed back in and the door is closed and locked
	00:06	Group leave shouting and swearing

Submitted by,

Neil Mainey
7 New Street, Ross on Wye, Herefordshire. HR9 7DA